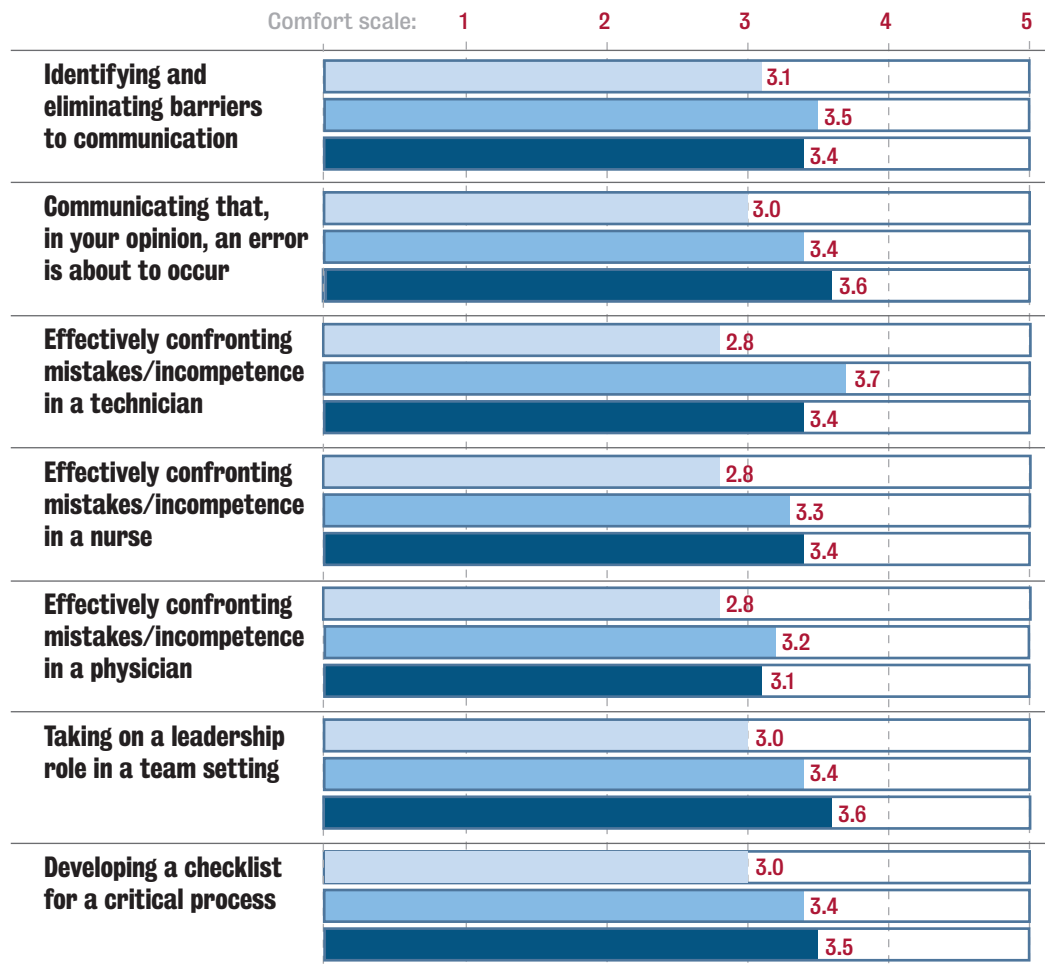


Teaching the team approach

Aviation-based teamwork training courses have become increasingly popular, though demonstrating their effectiveness has been difficult. From 2003 to 2006, physicians, nurses and others at Strong Memorial Hospital in Rochester, N.Y., took a six-hour course, "Lessons From the Cockpit." Hundreds of the participants were surveyed before and after the training to gauge how comfortable they felt in taking safety actions, rating their feelings on a 1-5 scale.

HOW COMFORTABLE ARE YOU IN...

■ Before course ■ Immediately after course ■ 2 months after course



SOURCE: "CAN AVIATION-BASED TEAM TRAINING ELICIT SUSTAINABLE BEHAVIORAL CHANGE?," *ARCHIVES OF SURGERY*, DECEMBER 2009 ([HTTP://WWW.NCBI.NLM.NIH.GOV/PUBMED/20026831/](http://www.ncbi.nlm.nih.gov/pubmed/20026831/))